



Embedding the culture and systems of organizational resilience

## Press Release: ICOR Partners with OPENWORLD LTD to Bring Data Center Training to East Africa

FOR IMMEDIATE RELEASE

**Chicago February 10, 2009** - - The International Consortium for Organizational Resilience (ICOR), an international non-profit professional development and credentialing organization, has partnered with OPENWORLD LTD, a leading regional enterprise software vendor with offices located in Nairobi, Kenya, that serves regional enterprises through technology and services made possible by the open source model, to bring ICOR courses to East Africa.

"ICOR is honored to be able to provide education and training in organizational resilience to the people of East Africa" said James Nelson, Chairperson of ICOR. "ICOR's mission is to enable organizations to embed the culture and systems they need to provide their goods and services in all conditions and situations. Having Certified Data Center Professionals designing and managing data centers is an important part of making data center operations more resilient. ICOR's courses in business continuity, crisis management & communications, data center management, social resilience, and risk management in the supply chain, support our mission of building resilient organizations."

The data center professional development courses The Certified Data Center Professional (CDCP), The Certified Data Center Specialist (CDCS), The Certified Data Center Expert (CDCE), and the Certified Data Center Operations Manager (CDOM) were developed by Edward van Leent from EPI-AP.

"East Africa is one of the only regions which we did not serve yet on the world-wide map and we are pleased that it's now available in this part of the world, too," said Edward van Leent, Chairman & CEO of EPI.

"East Africa is a region of growing importance and data centers become a more critical part of the business infrastructure in East Africa". "We are pleased to have OPENWORLD LTD delivering our data center courses to East Africa which is yet another great endorsement of our training program which helps data center engineers and managers to bring world class data centers to top performance."

"OPENWORLD is very glad to start this partnership with ICOR that will assist our clients to leverage high standards in the design and management of their data centers. We are always looking to introduce new and innovative solutions that will enable our clients to realize the ultimate benefits of business and technology convergence. By introducing the data center professional development courses in our training calendar, our goal is to partner with our clients in the Eastern Africa region in realizing resilience in facility/data center management," says Dorcas Muthoni, General Manager of OPENWORLD LTD.

### About ICOR - - Embedding Culture and Systems of Organizational Resilience

ICOR ([www.theICOR.org](http://www.theICOR.org)), headquartered in Lombard, IL USA, is an international non-profit professional development and credentialing organization that provides professional development, certification, thought-leadership, and the latest in research and industry trends in the disciplines that support resiliency. ICOR addresses the evolving needs of business, government, non-governmental agencies, and society to improve their resiliency and viability as individual organizations and within the larger community.



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### About EPI

Edward van Leent from EPI, has over 20 years of experience in the hi-tech industry. He has worked in the electronic design, EDA-software, High-Availability computer systems, mission critical data centre and enterprise management markets. He has held various senior management positions in multinational companies in the areas of customer services, business development, sales & marketing and strategic management. Edward serves as the Vice Chairman for SS507, a Workgroup Business Continuity and Disaster Recovery for Singapore Standard committee.

**EPI**, with offices in Singapore, China, France and the UK, is a British origin company offering an extensive range of infrastructure and infrastructure management products and services.

All products and services are aimed at helping customers to increase availability of their mission critical infrastructure, improve efficiency and manageability minimize risk of business interruption

### About OPENWORLD LTD

OPENWORLD LTD is a leading regional enterprise software vendor with our offices located in Nairobi, Kenya. We serve regional enterprises through technology and services made possible by the open source model. Our business technology services help enterprises achieve business enablement and innovation through technology while keeping in line with cost-control requirements. Through a team of employees and consultants, comprising Computer Scientists, Electronic/Telecommunication Engineers and Information Systems professionals who have extensive backgrounds and experience, we specialize in two core areas: Open Source Software Consulting and Open Source Technical Trainings.

OPENWORLD's core competency is the assessment, planning, development, customization, installation, integration with third party systems and implementation of open source servers and business systems. We also offer in-depth support and maintenance services through defined Service Level Agreements. Our services extend through the East African region and is growing to the rest of Africa.

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